



# Health Authorities & Doctors of BC Present: Strategic IMIT Priorities

## Who Should Attend?

Health Authority Leadership  
Ministry of Health Leadership  
Clinician Leadership  
Health Informatics Professionals  
and Students  
Health IT and IM Professionals  
Healthcare Vendors  
Healthcare Consultants

## Annual Spring Education Symposium

Presented by: BCHIMPS

Sutton Place Hotel

Vancouver, BC

February 24, 2017



BC Health  
Information  
Management  
Professionals  
Society

[bchimps.org](http://bchimps.org)

# Welcome

On behalf of the BCHIMPS Board of Directors, I would like to welcome you to the 2017 Annual Spring Education Symposium. Using this opportunity, I would like to convey my very sincere thanks to all of you who made 2016 a very eventful year for BCHIMPS. The past 12 months have been marked by noteworthy achievement and change. There are many reasons to have enormous pride in our accomplishments and we can look forward to next year with enthusiasm.

Here are a few outstanding examples:

- More networking opportunities in the Interior of BC. Last June, we held our second BCHIMPS breakfast at the Reboot event in Kelowna—which was sold out! We were honored to have guests such as Ms. Carol Bellringer, the Auditor General of BC, and Ms. Norma Malanowich, CIO of Interior Health, joining us.
- The BCHIMPS Board of Directors worked hard to present the 2016 Annual Fall Education Symposium with an extremely inspiring speaker lineup and a unique session highlighting provincial initiatives. It was one of the most successful BCHIMPS events to date. We also successfully moved the event up two months, ahead of our regular Fall date, to better align with our fiscal year.
- Membership has continuously increased after introducing new membership framework. Employees from seven organizations have joined BCHIMPS as corporate level members.
- As our reputation is more broadly recognized in the industry. We are thrilled to let you know we now have five annual sponsors providing consistent support to our society: IBM, McKesson, CGI, Gevity, and Cerner.

Indeed, we have so many points of pride from this past year to justify enormous optimism as we move forward.

BCHIMPS—and all of you who are part of it—will continue to make us proud in 2017. As the premier society for health information management professionals and leaders, we will maintain our momentum and actively work to shape our bright future with the exchange of innovative concepts in health informatics for an enhanced sustainable healthcare system in BC.

This is a great Society. Thanks for being part of it and thanks so much for helping to make the past year so memorable. I invite you to join me in anticipating what we will accomplish together in an even more energetic 2017!

With very best wishes,

Candice Jiang  
President, BCHIMPS

# About Us

## BCHIMPS: British Columbia Health Information Management Professionals

Our Mission is to promote understanding for the effective and efficient exchange and use of information, and information technologies, within BC's health care environment by:

- Providing a forum for the exchange of ideas, concepts and developments in BC's health informatics field
- Assuming a leadership role in advising policy and decision makers
- Building an information resource reference and coordinating an expertise pool
- Providing guidance for the standardization of health informatics projects
- Informing and communicating, as well as educating and promoting Health Information Management in an environment of innovation and emerging technologies
- Providing a forum for member participation in relevant health care initiatives
- Enabling the sharing of experience, expertise and networking opportunities
- Entering into partnerships with provincial, national and international Health Information Management Associations and/or groups with a view to enable active member participation
- Fostering professional development in Information Management in BC healthcare



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### Become a Sponsor

**Annual Sponsorship:** Gain a year-round presence with BCHIMPS and a direct connection with our membership. Contribute topics for consideration in our event planning process and host small gatherings with members on topics of interest.

**Event Sponsorship:** Gain visibility at a BCHIMPS event, while choosing from several levels of sponsorship to fit any budget.

### Become a Member

BCHIMPS acts as the voice of health information management professionals in BC, working with other professional associations and with government bodies to shape the health information management environment. Joining BCHIMPS helps your voice, your opinions be heard.

For more information, please visit [bchimps.org](http://bchimps.org)



# Agenda

- 7:30 am - 8:30 am **Hot Breakfast, Networking and Registration**
- 8:30 am - 8:45 am **Welcome Remarks**  
Candice Jiang – President, BCHIMPS
- 8:45 am - 9:35 am **The CST Project – What We’ve Learned So Far, and What’s to Come**  
Yoel Robens-Paradise, Vice President, PHC Clinical Systems Transformation and Lower Mainland Health Information Management, Providence Health Care
- 9:35 am - 10:25 am **Let’s Create A Clear Path to Care: GPSC and the Patient Medical Home**  
Dr. Brenda Hefford, Executive Director, Community Practice, Quality & Integration, Doctors of BC
- 10:25 am - 10:55 am **Networking Break**
- 10:55 am - 11:45 am **Health Information Management – Enabling Health Care Innovation through Business Leadership and Project Collaboration**  
Shelley Browne, Executive Director, Health Information Management, Providence Health Care
- 11:45 pm - 12:50 pm **Networking Luncheon**
- 12:50 pm - 1:40 pm **#FHHackathon – The Experience**  
Philip Barker, Vice President, Planning, Informatics & Analytics, Fraser Health
- 1:40 pm - 2:55 pm **Interactive Session – IMIT Priorities to Innovate and Improve Care**  
Paul Brownrigg, Vice President of Clinical & Systems Transformation (CST) and Innovation, Vancouver Coastal Health
- 2:55 pm - 3:10 pm **Networking Break**
- 3:10 pm - 4:00 pm **Information Sharing Strategy for Primary Care Home and Across the Continuum of Care**  
Betty Da Silva, Executive Director, Regional Care Solutions IMITS, PHSA
- 4:00 pm - 4:50 pm **Data Analysis for Clinical Decisions**  
Dr. Darryl Samoil, Chief Medical Information Officer, Fraser Health
- 4:50 pm - 5:00 pm **Prize Draws, Evaluation & Closing Remarks**
- 5:00 pm - 7:00 pm **Networking Social Event at Francesco’s Ristorante Italia (across the street)**  
*Complimentary Appetizers – No Host Bar*

# Thank you to our Sponsors

Annual

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# Board of Directors

## **BCHIMPS: British Columbia Health Information Management Professionals**

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Alain Guez, Vice President  
Anushka Premji-Osman, Treasurer  
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## Guest Facilitator



**Paul Brownrigg**, Vice President of CST and Innovation, Vancouver Coastal Health

*Paul Brownrigg works in partnership with clinical leaders to ensure the successful development and implementation of the CST project. This complex, long term initiative is a joint undertaking between VCH, the Provincial Health Services Authority and Providence Health Care to streamline patient care and ensure that standardized, evidence-informed clinical practices are available to patients in all of the communities within VCH. He also serves as VCH Executive Lead for Lower Mainland Medical Imaging.*

*Paul's tremendous experiences include specializing in project management, change management, operational engineering and technical architecture services aimed at helping health care organizations achieve their strategic goals.*

*He began his career with the National Health Service (NHS) in the United Kingdom. From his first role as a diagnostic radiographer, he moved into progressively senior positions, eventually serving as a member of the Executive Team on the Blackburn NHS Trust from 1996-2000. While with the NHS, Paul led the implementation of several new clinical service models across organizational boundaries, ultimately achieving standardized care and clinical governance structures.*

*Paul holds an MBA from the University of Central Lancashire.*



# Presenters

8:45 am – 9:35 am



## The CST Project – What We’ve Learned So Far, and What’s to Come

With a scope of work that encompasses three major health organizations, 40,000 care providers and more than 40 BC acute care facilities, the Clinical and Systems Transformation (CST) is one of the most ambitious health IT projects in Canadian history. In this session you’ll learn how the CST project team is addressing the many challenges that come with such a large, complex, multi-year undertaking.

**Speaker: Yoel Robens-Paradise**, Vice President, PHC Clinical and Systems Transformation and Lower Mainland Health Information Management, Providence Health Care

*Yoel is committed to leveraging information to create a more person-centered, efficient health care system and has successfully delivered large complex transformations that improved services and achieved significant financial targets. Yoel’s collaborative approach unites diverse professionals into high-functioning teams focused on common goals. His current role also includes serving as senior executive for the PHC Health Information Management service across Fraser, Vancouver, and Provincial Health Services Authorities, and Providence Health Care.*

9:35 am – 10:25 am



## Let’s Create A Clear Path to Care: GPSC and the Patient Medical Home

The GPSC is contributing to an integrated system of care that is centered around a patient medical home – a family practice made up of doctors and health professionals. In this transformed system, a PMH will network with each other and partner with community services to create better ways for family doctors to get support and increase access to care for patients.

**Dr. Brenda Hefford**, Executive Director, Community Practice, Quality & Integration, Doctors of BC

*Dr. Brenda Hefford is Executive Director of the Community Practice, Quality and Integration Department at Doctors of BC, which supports the General Practice Services Committee (GPSC), a partnership between Doctors of BC and Ministry of Health. She has practiced as a family physician in White Rock, BC for over 25 years. Dr. Hefford has previously served in local, regional and provincial medical leadership roles with Fraser Health, Peace Arch Hospital, and GPSC. She was also the initial physician lead for the White Rock-South Surrey Division of Family Practice.*



# Presenters

10:55 am – 11:45 am

## Health Information Management – Enabling Health Care Innovation through Business Leadership and Project Collaboration



Health Information Management (HIM) provides business leadership for the collection, storage and use of health information within British Columbia and therefore plays a significant role in supporting the Provincial IM/IT strategic priorities. This presentation provides an overview of HIM services and speaks to key topics and initiatives such as EMPI, My eHealth, Report Distribution and Information Governance which are currently underway with HIM and its partner organizations.

**Speaker: Shelley Browne**, Executive Director, Health Information Management, Providence Health Care

*Shelley Browne is the Executive Director of Health Information Management (HIM), the largest Lower Mainland consolidated service in British Columbia. Shelley is an accomplished and passionate leader who provides strategic and operational direction to HIM with a strong emphasis on partnership development and customer service. Shelley has extensive experience in health informatics and holds a Bachelor of Science Degree in Health Information Science from the University of Victoria, a certificate in LEAN Healthcare from the University of Michigan, and a Master's Degree in Health Administration from the University of British Columbia.*

12:50 pm – 1:40 pm

## #FHHackathon – The Experience



Fraser Health held its first Hackathon on January 21st & 22nd where new technology-driven solutions were designed by 80+ developers, students, analysts, designers and physicians who put their minds together. They formed sixteen teams and presented various solutions to help meet the Fraser Health challenge areas. Philip will describe the experience and what the future will look like for the #FHHackathon.

**Speaker: Philip Barker**, Vice President, Planning, Informatics and Analytics, Fraser Health

*Philip has 30 years of management and consulting experience in public and private sectors. Philip has led healthcare improvement initiatives that capitalize on IMIT investments, service redesign and technology enabled transformation. He previously served in senior leadership roles with IBM Canada, LGS Group, Simon Fraser Health Region, Calgary District Hospital Group and Saskatoon's Royal University Hospital. Philip has a Master of Health Services Administration and a BSc (Pharmacology) from the University of Alberta. He holds Certified Health Executive designation from the Canadian College of Health Leaders.*



# Interactive Session

1:40 pm – 2:55 pm

## IMIT Priorities to Innovate and Improve Care Interactive Session

Delegates will have opportunity to participate in small group discussion on various topics including: How can IM/IT support the primary medical care home; incorporating user feedback; IM/IT system tools to report on data at transaction level; and critical success factors for creating a hackathon. Groups will be asked to summarize their comments and report back to the audience.

**Moderator: Paul Brownrigg**, Vice President of Clinical & Systems Transformation (CST) and Innovation, Vancouver Coastal Health

## Presenters

3:10 pm – 4:00 pm

### Information Sharing Strategy for Primary Care Home and Across the Continuum of Care



Efficient information sharing is a key structural enabler of the Primary Care Home model. PHSA/VCH's Year 1 project's information sharing strategy enables:

- A patient-centered Shared Care Plan, with contributions by multiple care providers directly involved in the provision of care
- The closing of gaps in information sharing between private practice physicians and Health Authority services
- Empowering patients to participate in their care through access to their personal health record.

**Speaker: Betty Da Silva**, Executive Director, Regional Care Solutions Information Management/Information Technology Services (IMITS), Provincial Health Services Authority

*Betty Da Silva is the Executive Director – Regional Care Solutions, Information Management/Information Technology Services (IMITS), at Provincial Health Services Authority (PHSA). This portfolio includes the Acute & Ambulatory, Ancillary Telehealth, Primary Care and Community systems used at PHSA, Vancouver Coastal Health, and Provincial Health Care. She has 32 years of health informatics and clinical experience, including community health, critical care, and acute medicine. Betty strongly believes in systems enabling patient-centred care, developing effective use of systems within the clinical workflow, and developing high performing teams with both technical and clinical expertise.*



# Presenters

4:00 pm – 4:50 pm



## Data Analysis for Clinical Decisions

Clinical decision support depends on access to a system of knowledge that is continuously updated with research-based evidence and expert review guidelines. New access to data that can be analyzed and made available instantaneously is a game changer that will power up clinician decision making with real-time feedback on what is working well to improve clinical outcomes and what makes no difference at all.

**Speaker: Dr. Darryl P. Samoil, MD, CCFP(EM), FCFP, CCPE, Chief Medical Information Officer, Fraser Health**

*Dr. Samoil is the Chief Medical Information Officer, Fraser Health and Co-chair of the Standing Committee on Health Sector Information Management and Information Technology. He is a Fellow of the Canadian College of Family Practice with experience in Emergency Medicine, Family Practice and Hospitalist Medicine. He is a UBC Department of Family Practice Clinical Assistant Professor and Scholar Site Faculty for the UBC Surrey-South Fraser Family Practice Postgraduate Program. He is also Co-chair of the Health Technology Assessment Committee and Co-chair of the BC Health Authority Pharmacy and Therapeutics Committee.*

# Notes



# Calendar of Upcoming Events

## **COACH UpOnDigital**

March 6, 2017  
Toronto, Ontario

## **13th Annual Summit on Mobile Healthcare**

March 8 – March 9, 2017  
Toronto, Ontario

## **BCHIMPS Annual General Meeting (AGM)**

April 26, 2017  
Vancouver, British Columbia

## **Fast Healthcare Interoperability Resources (FHIR) North 2017**

April 26, 2017  
Hamilton, Ontario

## **Apps for Health 2017**

April 27, 2017  
Hamilton, Ontario

## **Internet of Things (IoT), Industrial Big Data Summit**

May 23 – May 24, 2017  
Toronto, Ontario

## **Internet of Things (IoT), Big Data Healthcare Summit**

May 23 – May 24, 2017  
Toronto, Ontario

## **e-Health 2017**

June 04 – June 07, 2017  
Toronto, Ontario

## **MedInfo 2017**

August 21 – August 25, 2017  
Xiamen, China

## **BCHIMPS Annual Fall Education Symposium**

September 29, 2017  
Vancouver, British Columbia